

CITIZENS' ADVISORY BUDGET COMMITTEE (CABC)

Meeting Minutes

Meeting Date: June 1, 2021 Time: 6:30PM Location: WebEx (Video-conference platform)
 Next Meeting: July 27 and 28, 2021 Time: 6:30PM Location: *tentative budget workshop*

MISSION STATEMENT: *The mission of the Citizens' Advisory Budget Committee (CABC) is to study all phases of the budget of the City of Aurora and to make recommendations to City Council in regard to any and all budget matters.*

The CABC accomplishes the mission by examining and evaluating needs and priorities as they relate to the budget and by making recommendations for action to the City Council.

ATTENDANCE

Name		Name		Name		Name	
Mustafa Abdullah	A	Danielle Lammon	P	JulieMarie Shepherd Macklin	E	COA Staff	
Candace Bailey	A	Brian Matisse	P	Chesca Smotherman	P	Greg Hays	
Sunny Banka	P	Omar Montgomery	A	Katrice Traylor	E		
Tikneshia L. Beauford	E	George Peck	P	Craig Upston	P		
Reno Carollo	P	Joshua Reddell	E	Michael Westerberg	P		
Kevin Cox	E	David Rich	P	Dustin Zvonek	P		
Danielle Jurinsky	P	Jonathan Scott	P				
Idris Keith	P	Don Seven	A				

Key: P=Present; E=Excused; A=Absent; R=Resigned; *New Member

HANDOUTS

(Emailed to committee)

CABC June Agenda (<i>Sent May 25, 2021 via email</i>)
May 2021 Meeting Minutes (<i>Sent May 25, 2021 via email</i>)

MEETING MINUTES

1. Call to Order	Michael Westerberg (Chair) called the meeting to order at 6:35pm	
2. Roll Call/ Establishment of Quorum	Roll call was taken by Vice Chair Jono Scott and a quorum was present.	
3. Approval of June Agenda	<p>Chair Westerberg entertained a motion to approve the June agenda as presented.</p> <ul style="list-style-type: none"> • George Peck moved to approve the agenda as presented and Sunny Banka seconded. The motion carried unanimously. 	<p>Motion Carried Yes: Unanimous No: 0 Abstain: 0</p>
4. Public Safety Communications/Police Discussion	<p>Greg welcomed Tina Buneta, who is the dispatch director of public safety communications for the City of Aurora. She had worked for the State Troopers in the dispatch division before coming to Aurora. She explained that on January 1, 2021, dispatch became its own department. Has been in this role for a year and a half. Couldn't be remote in 2020... Had to adjust and work through changes through the pandemic</p> <p>Call Volume is up in 2021 compared to 2020, but still have the same staff numbers (and even a few less employees)</p> <ul style="list-style-type: none"> • 2020- 600 911 calls/day; 600 per day administrative. (1200 calls total/day) • 2021- 1000 911calls/day; 750 administrative calls. (1750 calls total/day) • They are short on employees (approved for 91 FTE, right now at 75 FTE's). There is lot of turnover in this industry. Applicant pool is slim. • Compensation is better for total compensation compared to other dispatch agencies across the country, but employees across the country are considered administrative personnel and not as a separate profession. • Possible partnership 311 route or Access Aurora... to onboard non-emergency calls... and train for "higher" level of triage/emergency calls. If there was a way for 911 not to be a "catch-all" for all calls, that would be a good benefit to the staff and dispatch. 	

- Mental Health response options. Low acuity calls can be handled differently. David units/Critical Response Team (CRT = Police officer and a Clinician). This is separate from Aurora Mobile Response Team (AMRT = EMT and a Clinician). This is being built from scratch. Hard to find applicants.

State is changing to the “ESI net” (essentially a web based) call service, and :

- Pros: Pictures and Videos can be sent/viewed. Dispatchers will be first “on scene.” To be able to inform police, fire, and/or paramedics. (Possible live video technology.)
- Cons: Higher level of exposure and stress to employees/dispatchers. There will be possible negative effect on job retention and stress/mental health of dispatchers.

Open Records, Evidence Requests:

- They are coming in through the roof. FTEs are being allocated to deal with these many requests (within the FTE’s who take calls). These are only going to increase, especially if/when videos and pictures are included in future 911 calls.

Questions for speakers from the floor

- Staffing levels are low. Why? *(A: High intensity job, job/labor setting right now. This is not an Aurora-only issue, but also across the country. This can/is being addressed through retention focus, morale, etc.)*
- What is the trend of higher calls? Crime is up? What kind of crime? *(A: People cooped up... a year of social disfunction. Her prediction: a perfect storm of socio-economic, drug-related, mental health, etc... these come to a head in relational confrontation. Could be an interesting summer...)*
- Will live video be a deterrent to dispatcher retention. *(A: Yes. This is definitely an issue and concern to keep the staff well and healthy.)*
- Call times and response times are down (a good thing). How did this happen? *(A: 5/8 or 4/10’s schedule – with a lot of overtime - is difficult... Checked*

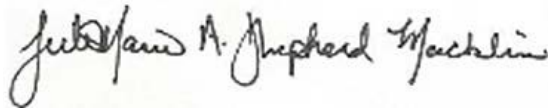
	<p><i>FLSA – 40 hours in 7 days is mandated. Changed to a new schedule, which helped moral and down time. More days off, but same hours. Better coverage with fewer people on a 24-hour period. Now can sign up for overtime. Staff satisfaction went up, because there is more time away from the job.)</i></p> <ul style="list-style-type: none"> • <i>Also, how did PERA compare to Aurora? (A: PERA – did not have benefits as good as Aurora.)</i> • <i>How much does it cost to train one employee? What training is there to “weed out” people who are not psychologically fit for this job? (A: There are background checks, psychological trainings/tests, personality assessments, etc. There is quite a screening process to become trained and certified.)</i> • <i>Can there be a “bullpen” of potential workers? (A: “Laterals” or people from other call systems utilize different technologies. It is difficult to adjust and retrain dispatchers. Sometimes it is better/easier just to train new workers.)</i> • <i>Who would hold the data for the AMRT? (A: Many different places. Reports, CAD data, records management systems (both fire and police). Not one place collects it all. This is in the works. A new vendor to collaborate with fire, police, and dispatch. Goal: to provision CAD different. Design the CAD system to capture and archive data in a way that is easy to report.)</i> • <i>Which department will be responsible for the new AMRT? (A: Jessica Prosser (Housing and Community Services). Outside of Public Safety.)</i> 	
<p>5. Approval of May Minutes</p>	<p>Chair Westerberg entertained a motion to approve the May minutes as presented. Reno Carollo moved to approve the minutes as presented. George Peck seconded the motion. The motion passed</p>	<p>Motion Carried Yes: 12 No: 0 Abstain: 1</p>
<p>6. Revenue and Budget Updates</p>	<p>Greg Hays presented the following updates:</p> <ul style="list-style-type: none"> • April 2021 was 16.8% up. About 5% of that was from Marketplace Facilitators. • Beer/wine stores and Grocery stores were the only industries who were down. 	

	<ul style="list-style-type: none"> Eating and drinking places were up 48%. <p>Questions from the floor for Greg</p> <ul style="list-style-type: none"> Corner liquor stores. Are they being hurt by the large stores having liquor licenses? (<i>A: It's hard to tell. Data is not at hand. But the eye test says that they are still open.</i>) 	
7. Subcommittee Updates	<p>Michael Westerberg asked if the subcommittees need help with anything.</p> <ul style="list-style-type: none"> Dustin Zvonek reported that the Transportation is going strong and moving forward. David Rich reported that the Fire Review Committee is facing difficulty and would recommend that it gets assimilated and saved into another committee. Information has been given to Dustin to work through this. Reno Carollo reported that the Events/Venue Subcommittee was moving forward and was happy that George Peck and Danielle Lammon met. They had a productive meeting. Andrea Amonick (Planning and Zoning) would be a good contact to talk to. Also, Joel – GM for the Aurora Town Center. Greg Hays said that he can put the sub-committee in contact with Andrea. Police Departmental Review – Today's conversation with dispatch was beneficial in gathering information but the committee still need to talk to police. Greg Hays said that Jason Batchelor answered some questions through email. Greg then read and explained those questions. Affordable Housing Sub-committee – Michael reported that there are questions out to Jessica Prosser, but she is out of town until June 7th. 	
8. Housekeeping	<p>A. Future 2021 Meeting Dates:</p> <ul style="list-style-type: none"> July 6th (Subcommittee set-aside time as needed - No official full CABC meeting) July 16th – Subcommittee reports due to Michael Westerberg July 27th and 28th (location/format tentative) August 3rd September 7th October 5th November 9th 	

	<ul style="list-style-type: none"> December 7th <p>B. Future to-do's: .</p>	
9. Meeting Adjourned	Chair Westerberg asked for any further questions or comments. Danielle Jurinsky moved to adjourn the meeting and Sunny Banka seconded the motion. The motion carried unanimously. Hearing no further discussion, the meeting was adjourned at 8:21pm	Yes: unanimous No: 0 Abstain: 0



Michael Westerberg, Chair



JulieMarie Shepherd Macklin, Secretary

June 1, 2021

Date of Approval